



## *Applicant's Checklist*

Thank you for applying for life insurance via the unique West Coast Life Insurance Company TeleLife® Process. A West Coast Life representative will call you soon to complete your application by phone.

In addition to routine questions (name, address, employer, income, etc.), you will be asked several questions about your medical history. To complete the phone interview as quickly as possible, please have the following information available for each proposed insured.

### Personal Information

- Social Security number
- Driver's license number
- Other life insurance policies, including company names and coverage amounts
- If not a U.S. citizen, type of visa and visa number
- Payment Information, if applicable, for initial payment (such as checking, savings, or credit card account information)

### Medical Information

- Name, address, and phone number of doctor(s) and hospital(s)
- Current treatment by any doctor or hospital
- Reasons for past treatment, with date(s)
- Medications you are currently taking, including dosage, frequency, and reason
- Whether you have been advised to have additional tests that have not been completed or have additional elective exam(s) or procedure(s) scheduled.

When the application is completed, our representative will make an appointment with you for a paramedical professional to visit and obtain other medical information, including samples for lab tests. The paramed also will ask you to review and sign the application and any other required forms.<sup>1</sup>

1) NC regulates that the paramedical examiner cannot sign as a witness. They can, however, obtain specimens and signed forms, which are then sent overnight to the lab and West Coast Life for a final underwriting decision. You will need to obtain a witness signature on the life insurance application prior to the scheduled paramedical examiner visit.

### TeleLife® Processing Contact Information

- Phone Number: (888) 800-6608
- Fax Number: (888) 615-9619
- Email Address: [telife@wclife.com](mailto:telife@wclife.com)
- Address: West Coast Life Insurance Company  
TeleLife® Processing Center  
1707 N. Randall Road, Suite 310  
Elgin, IL 60123-9409
- Hours of Operation: Monday-Friday 7:00am to 11:00pm CT, and Saturday 9:00am to 2:00pm CT.

